

Provider Notice

Thank you for being a Molina Complete Care (MCC) network provider and helping us provide high quality healthcare services to our members. Effective July 19, 2021, MCC will have two new internal medical policies to provide guidance in determining the medical necessity of durable medical equipment (DME) in general and wheelchair accessories/options.

The policies incorporate the CMS mandated change to the DME definition and the additional coverage of medical car seats, portable ramps and wheelchair tiedowns. These policies can be found on the MCC provider portal.

Please call Customer Care if you have any questions:

- CCC Plus: 1-800-424-4254
- Medallion 4.0: 1-800-424-4518